



Employment Opportunities

Full/Part-time: Full Time Position

Position/Job Title: Project Coordinator

Job Description: The Project Coordinator can perform all the skills of the Customer Support position in addition to managing new construction projects, preparing standard reporting for the customer and build a strong business partnership. The Project Coordinator can handle all escalations from the customer and technicians to include technical support and pricing negotiations. They also can interpret blueprints to create standard take-offs. Good documentation and communication are imperative. The Project Coordinator works on higher level projects and construction management for their customers or other team members.

Employment Criteria: preferred 2 years of hardware and security related knowledge, current and valid driver license or state ID, must pass pre-employment background and drug screen.

Benefits: Medical, vision, dental, 401K

Salary Range: \$45,000-\$55,000

Full or Part-time: Full Time

Job/Position Title: Customer Service

Job Description: The Customer Support team member can perform all the skills necessary to provide high quality customer service and build upon the relationship with the customer. The Customer Support Team will follow up to make sure all work orders are entered, current and in good standing. The Customer Support member can handle first level escalations from the technicians for technical support and pricing negotiations. Good documentation and communication are imperative. Employees will meet or exceed operational goals set by Operations Leadership.

Employment Criteria: preferred 2 years of hardware and security related knowledge, current and valid driver license or state ID, must pass pre-employment background and drug screen.

Benefits: Medical, vision, dental, 401K

Salary Range: \$42,000-\$45,000

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