

For Immediate Release

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NEW PROGRAM: LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP) STARTS JANUARY 18, 2022

Cleveland, Jan. 10, 2022 – CHN Housing Partners (CHN) announced today that assistance will soon be available to help residents with water and sewer bills. The Low Income Household Water Assistance Program (LIHWAP), which will begin on January 18, 2022 and end on September 30, 2022, will help Ohioans at or below 175% of the federal poverty guidelines pay their water and wastewater bills (for a family of four, the annual income must be at or below \$36,375).

How to apply:

Cuyahoga County residents can call (216) 350-8008 to make an appointment, or they can schedule an appointment online at www.chn.itfrontdesk.com which is open twenty-four hours each day, seven days each week. Appointment will be conducted by phone or video conference. To avoid delays, the telephone number provided when scheduling must be a working number and one that the client may be reached at. Applicants must provide all required application documents no less than three days prior to the date of their appointment, or they may be asked to reschedule. If a person is unable to use the online system to submit their application documents, they may submit in one of the following ways:

- CHN Main Drop Box – 2999 Payne Ave, 1st Floor, Cleveland, OH 44114 (Please do not drop off originals)
- Fax #: 216-912-0700 (Clear legible pictures from a smartphone/tablet will be accepted)

Clients are required to provide the following documents along with a completed LIHWAP application:

1. Copies of their most recent water and sewer bills.
2. Photo identification
3. Social Security cards for each household member
4. Proof of U.S Citizenship or legal residency for each household member
5. Income verification for the past 30 days or 12 months for each household member over the age of eighteen
6. Proof of disability (if applicable)

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For more information about the Low Income Household Water Assistance Program (LIHWAP), contact CHN Housing Partners at 216-325-1148. To be connected to a local Energy Assistance provider call (800) 282-0880 (hearing impaired clients may dial 711 for assistance) or visit www.energyhelp.ohio.gov.

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ABOUT CHN HOUSING PARTNERS

Founded in 1981, CHN Housing Partners is a large-scale affordable housing developer, housing service provider and residential lender that works with its partners to solve major housing challenges for low-income people and underserved communities in Ohio, Michigan, Pennsylvania and New York. CHN partners with utility companies, financial institutions and public agencies to manage and deliver large-scale housing resources. CHN also partners with people—low-income individuals, families, seniors, the disabled and the homeless—to improve their housing stability. CHN’s impact in Cleveland includes 2,700 new homeowners, the housing stability services it provides annually to more than 50,000 individuals, and the development of 7,000 new homes. CHN is a chartered member of the NeighborWorks America network. <http://www.chnhousingpartners.org>