

Antrim County Commission on Aging

308 East Cayuga Street P.O. Box 614 Bellaire, MI 49615 231-533-8703

Email: coa@antrimcounty.org

Facebook: <https://www.facebook.com/AntrimCOA>

Website: <http://www.antrimcounty.org/coa.asp>

Annual Report FY-2021



Playing Mah Jongg



Chair Exercise



Curbside Veteran's Dinner



Bingo!



WHAT'S INSIDE?

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To: Antrim County Residents and Board of Commissioners

As you all know, the pandemic continued to move throughout the communities in Antrim County in 2021 forcing me to make daily decisions that would strike a balance between the desire to resume our more social activities and services and protecting seniors, volunteers and staff. I relied heavily on the input from the COA Staff and Advisory Board to do so and I believe, overall, we made the right choices along the way. We continually weighed the pros and cons of resuming services, one by one - and of closing our building temporarily when circumstances warranted extra caution. Almost certainly, no other group has been hit harder by this pandemic than the elderly, especially in terms of isolation and declining physical health. I am proud to be in a position to lead the incredible team at the COA, finding creative ways to continue providing, and at times even enhancing, senior services throughout these challenging times and I look forward to 2022 with optimistic hope.



Judy L. Parliament, Director

*Remember: Without change,
there would be no butterflies*



HIGHLIGHTS FROM 2021

- ⇒ Caregivers returned to their positions providing in-home care.
- ⇒ Returned to 5-days per week, hot meal deliveries for 4 routes.
- ⇒ Added contracts for 2 Assessment Nurses to provide In-Home Assessments for all new clients.
- ⇒ RE-OPENED SENIOR MEAL SITES / SENIOR CENTERS in June.
- ⇒ Replaced original tile floors in kitchen, bathrooms and entryway in Bellaire Senior Center.
- ⇒ Replaced Steamer and added Freezer space to accommodate increased home delivered meal production of main kitchen.
- ⇒ Replaced AED in Bellaire Senior Center & Purchased AED for the Mancelona Senior Center
- ⇒ Hosted a Strawberry Social (Outside) in August.
- ⇒ Held Veteran's Day Prime Rib Dinner—Curbside in November.
- ⇒ Purchased "Senior Space" Kiosk for key fob registration in Bellaire.

Mission Statement

To improve the quality of life and maintain the highest level of independence for those persons age 60 and over, who reside in Antrim County

Antrim County Commission on Aging is funded by...

Federal and State Grants, Aging and Adult Services Agency, Area Agency on Aging (Region 10) of Northwest Michigan, Memorials, Local Contributions, Fundraisers, Private Donations and Senior Millage.

Information & Assistance

An excellent information and referral source, the Antrim County Commission on Aging helps seniors and their families by answering questions, finding specific products and services, and by providing guidance on how to access a variety of programs and agencies available to residents of our County.

S e r v i c e s

- ♦ Home-Delivered Meals
- ♦ Congregate Meals
- ♦ Dining Out Program
- ♦ Senior Project Fresh
- ♦ Personal Care
- ♦ Respite Care
- ♦ Homemaker Program
- ♦ Snow Removal Program
- ♦ Medical Transportation
- ♦ Flu Immunizations
- ♦ Medicare/Medicaid Assistance Program
- ♦ Volunteer Opportunities
- ♦ Loan Closet for Durable Medical Equipment
- ♦ Tax Assistance
- ♦ Monthly Newsletter
- ♦ Project Lifesaver
- ♦ Information & Assistance
- ♦ Assist w/Unmet Needs

COA Board of Advisors 2021



BEVERLY McCAMMAN, RICK TEAGUE, SALLY HANNERT & COMMISSIONER, BRENDA RICKSGERS (liaison)

Missing from photo: LAURA FOERSTER



OUR KITCHEN CREW



Jan, JoAnna & Donna

Activities

Some activities at the Senior Centers include:

- Wii Bowling
- Senior Trips
- Mah Jongg
- Book Club
- Holiday Parties
- Painting
- Chair Exercises
- Crafts
- Bingo
- Euchre
- Educational Presentations



Beth—Activities Coordinator



St. Patrick's Day & Fun with Sheriff Bean

Congregate Meals

Four Nutrition Sites are located throughout Antrim County.
(Only 3 Sites Opened in 2021—due to staff shortage.)

Price:

\$3 suggested donation for 60+ and their spouses.

\$6 fee for all participants under 60

Bellaire Senior Center

Monday - Friday

231-533-8703

No reservations required

Lunch 11:30a.m.- 12:30p.m.

Elk Rapids Senior Meal Site

(Sacred Heart Church)

Monday - Thursday

Lunch - Noon

Reservations: 231-264-6490

Central Lake Gov't Building

Monday - Thursday

Lunch - Noon

Reservations:

CLOSED UNTIL FURTHER NOTICE

Mancelona Senior Center

Monday - Friday

Lunch - Noon

Reservations: 231-587-9131

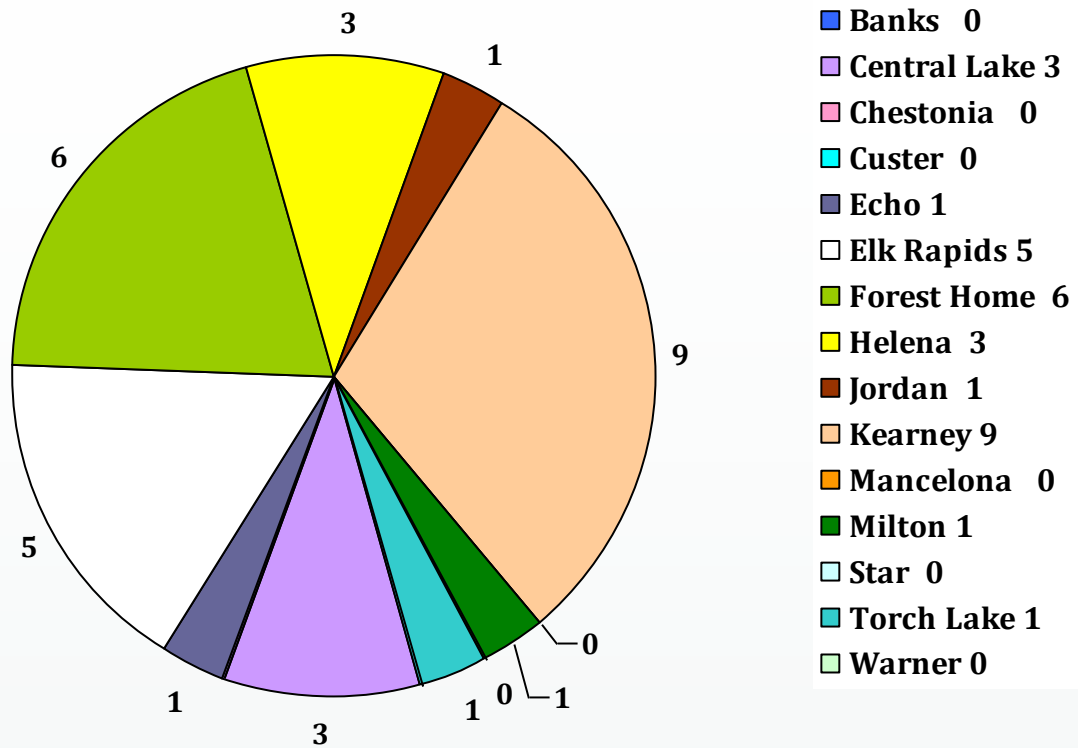


Spending Time with Friends at the
Strawberry Social

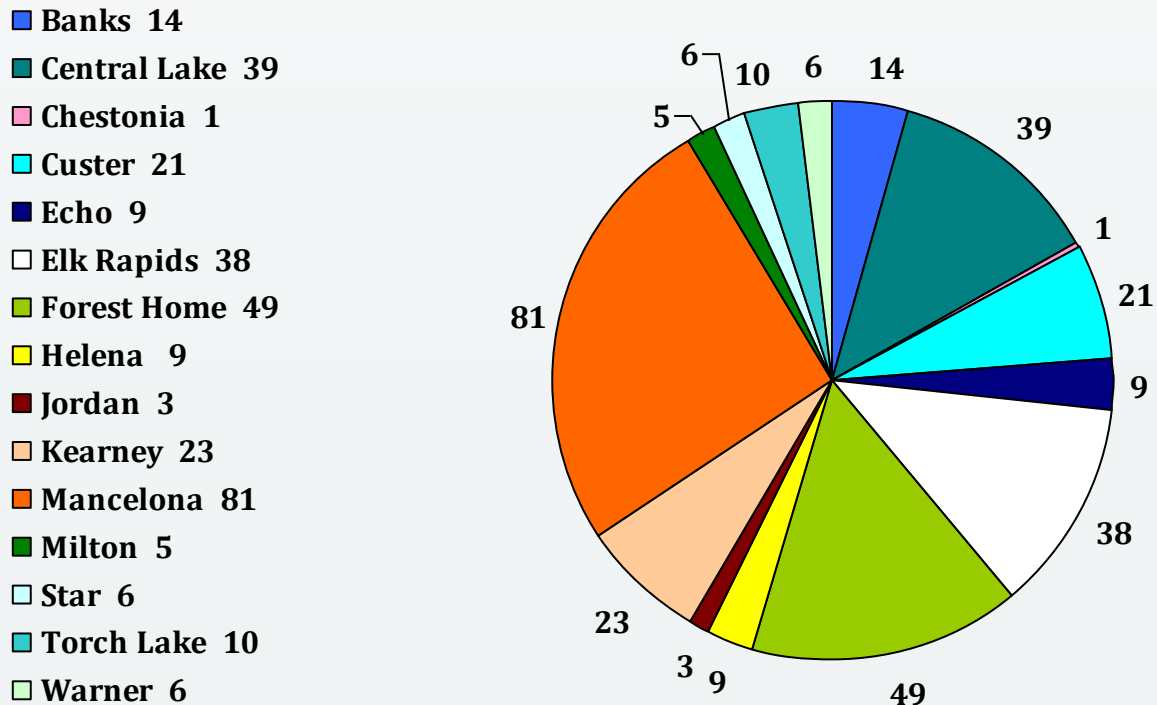


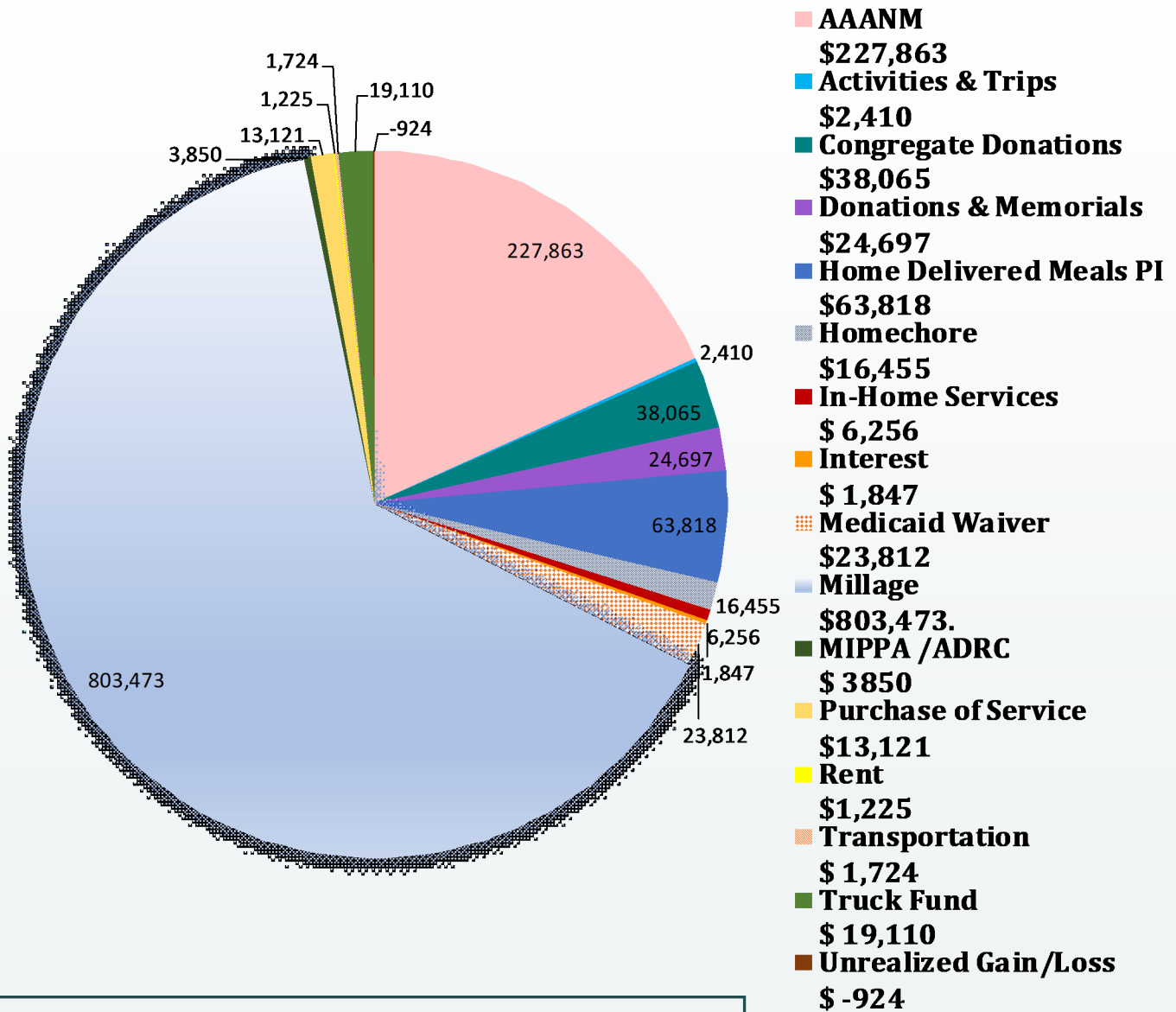
TOWNSHIPS SERVED

30 CLIENTS RECEIVED IN-HOME SERVICES IN FY-2021



314 CLIENTS RECEIVED HOME-DELIVERED MEALS IN FY-2021



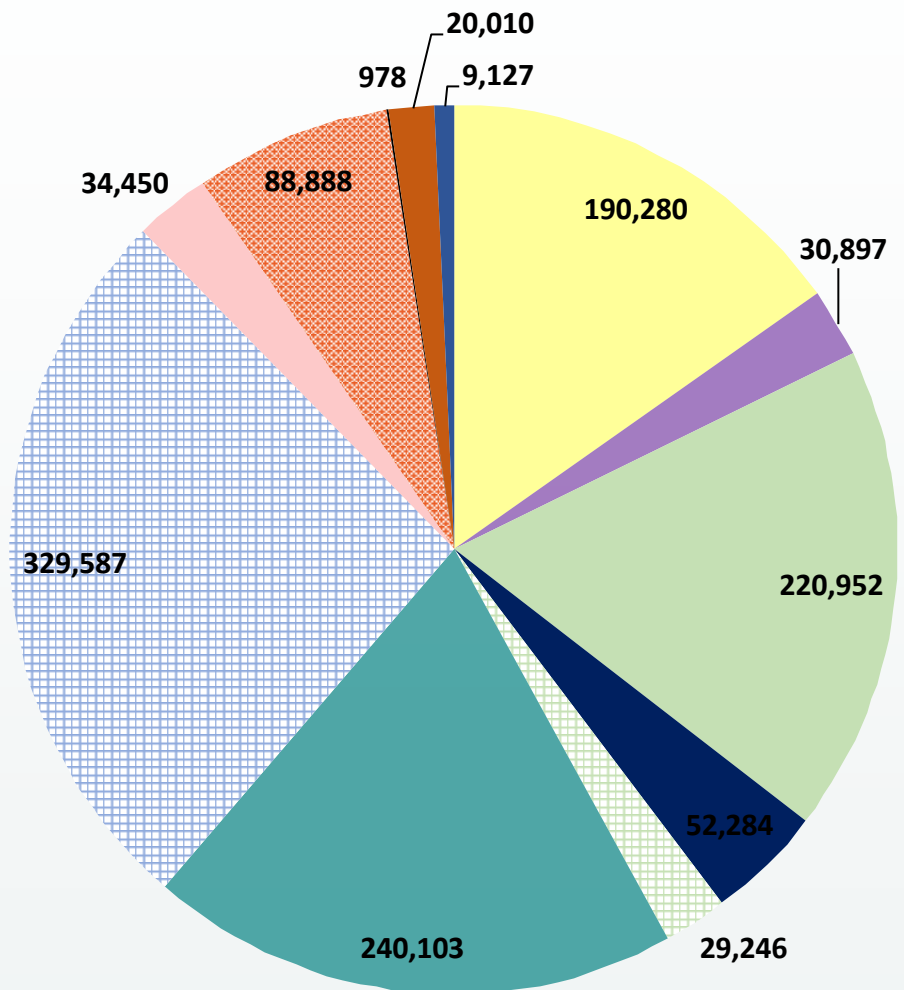


Overview for FY-2021
\$1,246,802.00

Overview for FY – 2021 \$1,246,802.00

Use of Resources

- Business Operations 190,280
- Capital Outlay 30,897
- Congregate Meals 220,952
- COVID Expenditures 52,284
- Activities/Trips 29,246
- FY-21 Fund Balance 240,103 (not audited)
- Home Delivered Meals 329,587
- Snow Removal 34,450
- In Home Services 88,888
- Memorials 978
- RN Services 20,010
- Transportation 9,127



VOLUNTEER HOURS PROVIDED JANUARY—DECEMBER 2021

Home Delivered Meals Volunteers 5,458 Hours

Meal Site Volunteers 2156 Hours

Newsletter Volunteers 77 Hours

MMAP Counselors Provided 220 Hours of Service to 278 Clients

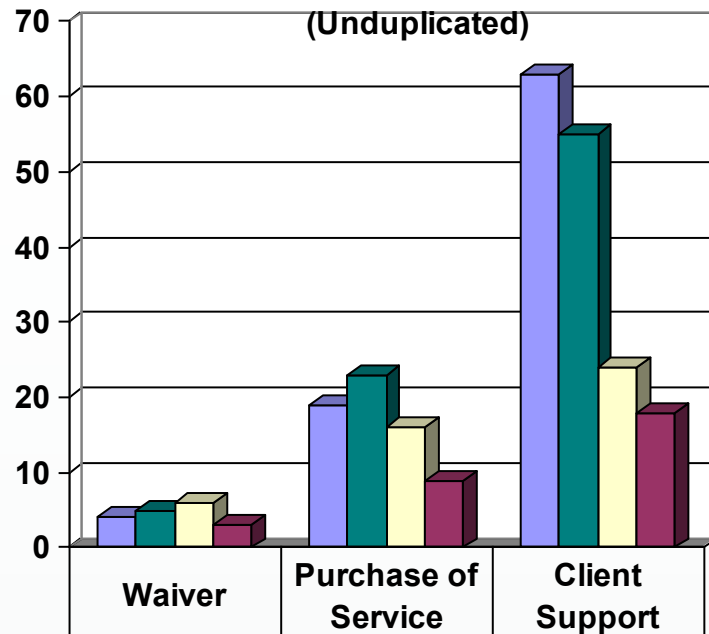
and AARP Tax Volunteers Assisted More Than 300 Seniors with Tax Preparation

**PERSONAL
CARE,
HOMEMAKING
and
RESPITE**



30 In-Home Clients Served

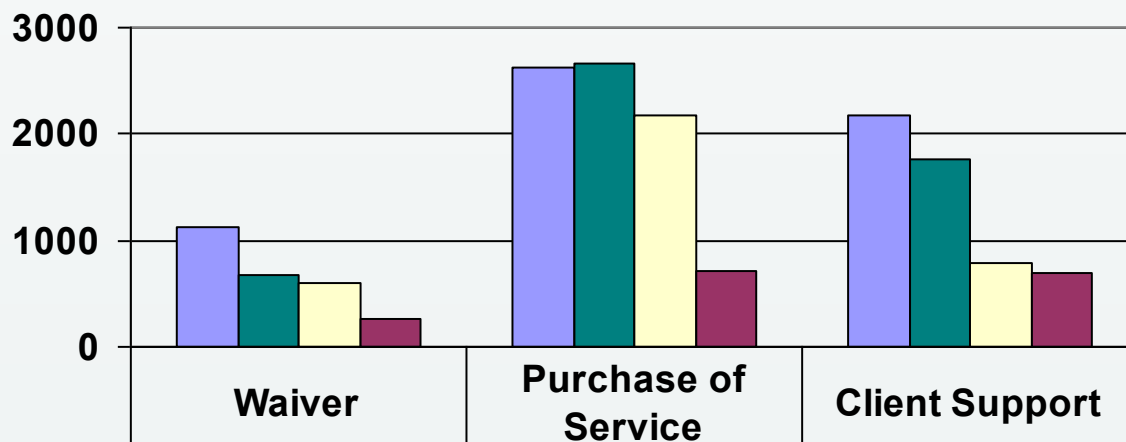
(Unduplicated)



| | Waiver | Purchase of Service | Client Support |
|------|--------|---------------------|----------------|
| 2018 | 4 | 19 | 63 |
| 2019 | 5 | 23 | 55 |
| 2020 | 6 | 16 | 24 |
| 2021 | 3 | 9 | 18 |

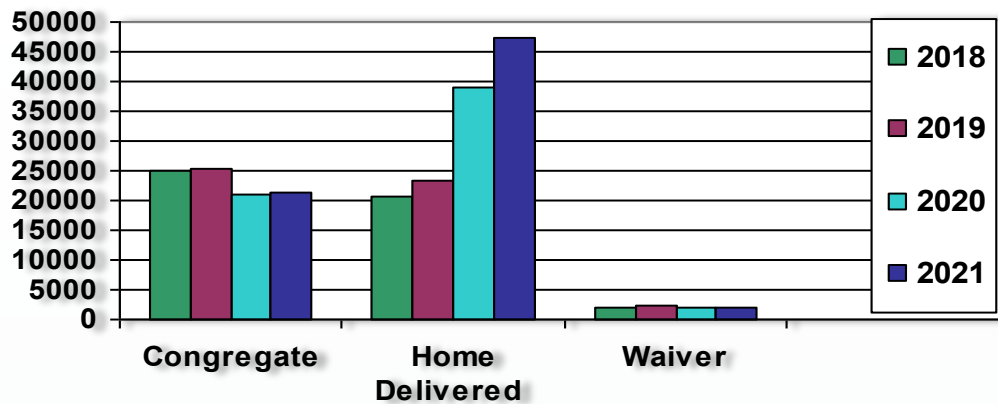
2020/2021
SNOW REMOVAL PROGRAM
SERVED 116 CLIENTS
54 FULLY SUBSIDIZED
(NO COST TO PARTICIPANT)
4 WAIVER CLIENTS
(PAID BY CONTRACT)
58 PAID CLIENTS
(OVER 10 PLOWS—SUBSIDIZED)

1679 Hours In-Home Client Services



| | Waiver | Purchase of Service | Client Support |
|------|--------|---------------------|----------------|
| 2018 | 1121 | 2632 | 2177 |
| 2019 | 675 | 2655 | 1755 |
| 2020 | 595 | 2184 | 779 |
| 2021 | 270 | 714 | 695 |

MEALS SERVED 70,530



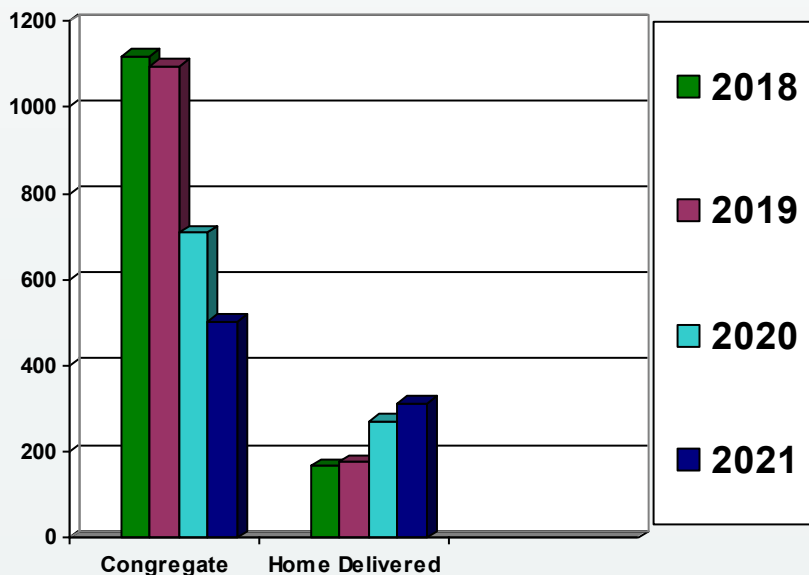
Approx. 76,300 Miles traveled in 2021.

Four Routes,
Five days per week
and Numerous
Volunteers cover
our entire County for
the Home Delivered
Meal Program.



OUR HOME DELIVERED MEAL TRUCK FLEET

CLIENTS SERVED 817 (Unduplicated)



| Meals Served | | | |
|--------------|------------|----------------|--------|
| Year | Congregate | Home Delivered | Waiver |
| 2018 | 25,015 | 20,564 | 1,988 |
| 2019 | 25,203 | 23,438 | 2,459 |
| 2020 | 21,140 | 38,993 | 2,036 |
| 2021 | 21,258 | 47,325 | 1,947 |



Elk Rapids Truck in the Harbor Days Parade

| Clients Served | | |
|----------------|------------|----------------|
| Year | Congregate | Home Delivered |
| 2018 | 1,117 | 167 |
| 2019 | 1,094 | 178 |
| 2020 | 709 | 272 |
| 2021 | 503 | 314 |

2021 (End of Year) Staff Members

Antrim County Commission on Aging

DIRECTOR

Judy L. Parliament

coa@antrimcounty.org

LEAD PERSON

CLERK I—OFFICE MANAGER

Amy Tate

IN-HOME SERVICES

CLERK II - COORDINATOR

Vacant

CNA/CENA's /HOMEMAKERS

Sandy Bodley - Full Time

Peggy Crider - Part Time

Mike LaBeau - Part Time

4 Vacancies—Part-Time

CLERICAL ASSISTANT - Part Time

Annette Fales (4 1/2 Hrs. per week)

CUSTODIAN—Part Time

Jim Dewey

MMAP PROGRAM

(Medicare/Medicaid Assistance)

VOLUNTEER COUNSELORS

Gary Ciphers & Annette Fales

NUTRITION PROGRAMS

CLERK II - COORDINATOR

Vacant

FOOD SERVICE COORDINATOR

Jan Clark

COOK

Vacant

ASSISTANT COOK

Donna Harvey

KITCHEN ASSISTANT

JoAnna Smith

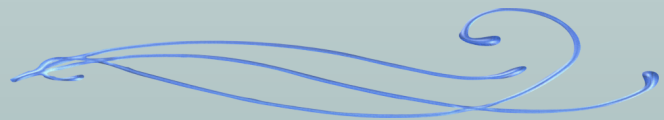
MEAL SITE COORDINATORS

Bellaire - **Beth Lacy**

Central Lake - **Vacant**

Elk Rapids - **Maria VanConett**

Mancelona - **Cheryl Schmidt**



ACTIVITIES COORDINATOR

Beth Lacy

LOOKING FORWARD TO 2022:

- ⇒ Return of Foot Care Programs.
- ⇒ Re-Opening of the Central Lake Meal Site.
- ⇒ Seeking Transportation Solutions for Seniors in Antrim County.
- ⇒ NOTE: We have added 3 staff members since the beginning of 2022 and I will continue to work with the Human Resources department to seek out applicants and fill our remaining 5 vacancies. We are beyond happy and excited to welcome our 3 new team members: Julia Dunnebeck; Nutrition Program Coordinator, Jaclyn Rogers; Information & Assistance Specialist and Nancy Oliver; Homemaker.

Things are looking up at the COA and we are looking forward to SERVING SENIORS in 2022.