

# Williamsville Central School District

School Bus Transportation Department

## MyStop Information

Parent – Student Bus Tracking System



*MyStop is a web-based application available to all Williamsville Central School District parents to access live bus GPS information using a smartphone, tablet or computer and securely view the current location of their child's bus on routes. The system also provides the school bus's estimated time of arrival at your child's bus stop.*

### How It Works

The new MyStop tracking software is integrated with the District's computerized bus routing system and the GPS devices installed on every school bus used in the Williamsville Central School District. Data integration takes the student's bus route information and overlays it onto a map that tracks the actual location of a student's school bus to the designated pick-up/drop-off point. A parent can only view information related to their child(ren) using a secure login and password.

Tyler Technologies' Versatrans My Stop™

User Name:

Password:

**Please note:** The following buses are currently out of service. If your student is normally transported by one of these buses, MyStop tracking will not be available.

- Bus #382
- Bus #391
- Bus #415

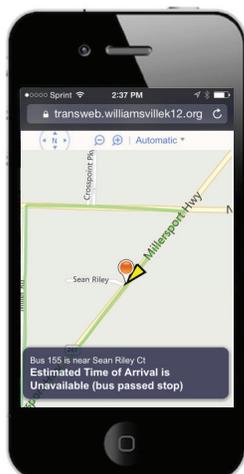
Use of this application constitutes acceptance of [Microsoft Bing Map Terms of Service](#)

### How Do I Access MyStop?

Each student has a unique Student ID # that will serve as the user name and password associated with his/her bus routing information. However, once you have logged into MyStop, you will be able to access all other children in your family through a drop-down menu so you only need to log in once. Simply follow the steps outlined below:

1. Log into WITS to view your child's profile.
2. Click on the bus information icon in the right margin. Highlight and copy your child's Student ID number. Click on the MyStop icon.
3. Paste your child's Student ID # in both the user name and password fields, (your child's Student ID number obtained in Step 2).
4. On the screen you will see a map depicting a portion of your child's bus route (See example, below).
  - a. Your child's name will display in the box in the top menu bar. You can use this drop down to select other children in your family.
  - b. The yellow arrow represents the current location and direction of your child's bus.
  - c. The box at the bottom of the map provides system messages and lists the current location of your child's bus as well as the estimated time the bus will arrive at your child's bus stop.

**Note:** Currently, MyStop is available only for morning and afternoon routes that serve K-12 students attending Williamsville Central Schools, not field trip, activity buses, or non-public school routes.



**Versatrans My Stop APP** (Available in the App Store and Google Play)  
**IF YOU NEED ASSISTANCE WITH THE MYSTOP APP, PLEASE SEND AN REQUEST TO: [WCSDbusapp@williamsvillek12.org](mailto:WCSDbusapp@williamsvillek12.org)**

<https://transweb.williamsvillek12.org/onscreen/mystop/loginMobile.aspx>

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## Helpful Tips

- The data provided through MyStop automatically refreshes the location of the school bus (yellow arrow) every 1 to 2 minutes. The actual location of a bus is delayed by the refresh rate. You will access the most accurate data if you check the system within 10 minutes of your child's scheduled pick-up or drop-off time.

**We recommend that students be ready for their bus within five minutes of their scheduled pick-up time.**

- Both parents and students will use the same login information to access the system (parents and students do not have separate accounts). However, you can view information on each child in your family from the drop-down menu at the top of the screen.
- Rather than typing in the full URL address for MyStop each time you want to access the system, save it as a favorite on your computer or add a quick link to the home screen from your smartphone or tablet to have quick and easy access to the system anytime you need it. You can also download the "Versatrans MyStop" app from the App Store and Google Play.
- There may be times when MyStop is not be available for a particular bus. This may occur when buses are out of service for normal maintenance work and required Department of Transportation inspections.
- If the application states "Bus is not running scheduled route" or "Bus is not active", it does not mean there is a problem with the bus. All of our buses run multiple routes each morning and afternoon. These messages may occur when a bus is in between routes.
- There may be times when the system is not showing an estimated time of arrival. This does not affect the actual location of the bus on the map. The most common reason for this message is that the bus has completed your student's bus stop and is proceeding with its route.

