REQUEST FOR COMPETITIVE SEALED PROPOSALS FOR:

Advanced Metering Infrastructure (AMI)

(AMI Design)

RFP# 18-19-007
Release Date: May 10, 2019

Proposal Deadline Acceptance:
DATE: June 11, 2019
TIME: 2:00 PM MST
ADVERTISMENT FOR PROPOSALS

CITY OF TRUTH OR CONSEQUENCES Request for Proposals (RFP)

Public notice is hereby given that the City of Truth or Consequences is accepting proposals for:

ADVANCED METERING INFRASTRUCTURE (AMI)

(AMI DESIGN)

Qualifications-based/best value competitive sealed proposals will be received by the Contracting Agency, City of Truth or Consequences, for RFP No. 18-19-007.

There will be non-mandatory Pre-proposal meeting on May 23, 2019 at 1:30 p.m. at the Office of the Chief Procurement Officer. A non-mandatory site visit will be held post a brief project description by the Procurement Officer. Proposals will be received at the City of Truth or Consequences, Office of the Chief Procurement Officer, 505 Sims Street, Truth or Consequences, NM until June 11, 2019 at 2:00 PM MST.

Copies of the Request for Proposals can be obtained in person at the office of the Procurement Officer at 505 Sims Street, Truth or Consequences, NM or will be emailed upon written or telephone request to Pat A. Wood, Chief Procurement Officer at 575-894-6673 ext. 312 email: pat@torcnm.org

Hard Copy Proposals will be accepted, proposals submitted after the specified date and time will not be considered and will be returned unopened.

Date: May 10, 2019

By: Pat A. Wood, Chief Procurement Officer
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I. GENERAL CONDITIONS

The City of Truth or Consequences is inviting proposals for:
Advanced Metering Infrastructure (AMI Design)

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Hard Copy Proposals will be accepted, proposals submitted after the specified date and time will not be considered and will be returned unopened.

MODIFICATIONS OR WITHDRAWAL: Proposals deposited with City of Truth or Consequences may be withdrawn or modified prior to the time set for opening of proposals by delivering written notice to the Purchasing Office.

COPIES: Please return Five (5) copies of each proposal- one (1) original and four (4) copies.

PROPOSAL OPENING: The opening of proposals shall be conducted in private to maintain the confidentiality of the contents of all proposals.

UNIT PRICES: Discrepancies involving the incorrect extension of unit prices shall be resolved in favor of unit prices.

NON-DISCRIMINATION: The City of Truth or Consequences does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in the employment or the provision of services. Offerors shall be in compliance with all Federal, State and Local Laws and Ordinances regarding employment practices and the A.D.A. requirements.

SAFETY: The City of Truth or Consequences shall contract with companies or firms whose operators and equipment meet OSHA standards in their field of expertise.

AMENDMENTS: If any questions or responses require revision to the solicitation as originally published, such revisions will be by formal amendment only. Offerors are cautioned that any oral or written representations made by any person that appear to change materially any portion of the solicitation shall not be relied upon unless subsequently ratified by a written amendment to this solicitation issued by the Purchasing Office. For determination as to whether any representation made requires that an amendment be issued, contact the Purchasing Office.

ACKNOWLEDGE RECEIPT OF AMENDMENTS: Offerors will acknowledge receipt of amendments by returning one signed copy of the amendment with their proposal. Failure to acknowledge receipt of addenda may render your proposal as non-compliant.

CONFIDENTIALITY: This proposal shall be open to public inspection after award of a contract except to the extent Offeror designates and identifies trade secrets or other proprietary data to be confidential. Offerors may
request in writing non-disclosure of confidential data. Such data should accompany the proposal and be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the data. Offerors are cautioned that materials designated as confidential may nevertheless be subject to disclosure under the New Mexico Inspection of Public Records Act (Section 14-2-1 et seq. NMSA 1978). Prices, makes and models, or catalogue numbers of items offered shall be publicly available regardless of designation to the contrary.

**DISCUSSIONS:** Discussions may be conducted with all responsible Offerors who submit proposals found to be reasonably likely to be selected for award. City of Truth or Consequences reserves the right to short list offerors. Offerors submitting proposals may be afforded an opportunity for discussion, oral presentations, and revision after submission and prior to award for the purpose of obtaining best and final offers. After obtaining best and final offers, the award shall be made to the responsible Offerors(s) whose proposals are most advantageous to the City of Truth or Consequences.

Proposals shall be evaluated on the basis of demonstrated competence and qualification for the type of service required, and based on the criteria set forth in the request for proposal. For purposes of conducting discussions, proposals may initially be classified as:

1. Acceptable
2. Potentially acceptable, that is, reasonably likely of being made acceptable or;
3. Unacceptable

The review committee will evaluate all proposals, determine the need for, and conduct any negotiations. Negotiations may be conducted to:

1. Promote understanding of City of Truth or Consequences requirements and the Offeror’s proposal.
2. Obtaining best and final offers.
3. Facilitate arrival at a contract that will be most advantageous to the City of Truth or Consequences considering the factors set forth in the proposal.

City of Truth or Consequences is under no obligation to conduct any negotiations or discussions with an Offeror.

The City of Truth or Consequences designee shall negotiate a contract with the highest qualified Offeror at compensation determined in writing to be fair and reasonable, taking into account the estimated value of the services and the scope, complexity and nature of the services.

Should the designee be unable to negotiate a satisfactory contract with the Offerors considered to be the most qualified at a price determined to be fair and reasonable, negotiations with that business shall be terminated.

Negotiations shall then be undertaken with the second most qualified business. This process shall continue until a satisfactory contract is negotiated with a qualified business or the procurement process is terminated and a new request for proposals is initiated.

If the highest ranked Offeror cannot fulfill the conditions as outlined the award will go to the next highest ranked responsible Offeror whose offer was judged responsive.

This request and all attachments will be considered part of the resultant contract and/or purchase order.

**TAXES:** The proposal total shall exclude all applicable taxes. The City of Truth or Consequences will pay any taxes due on the contract based upon billing submitted by the contractor, at the applicable tax rate. Taxes
shall be shown as a separate amount on any billing or request for payment. The City of Truth or Consequences is non-taxable on tangible goods.

**APPROPRIATIONS:** The terms of this agreement are contingent upon sufficient monies being made available by the City of Truth or Consequences for the performance of this agreement. If sufficient appropriations and authorizations are not made by the City of Truth or Consequences, this agreement shall terminate upon written notice being given by City of Truth or Consequences to the contractor. City of Truth or Consequences decision as to whether sufficient appropriations are available shall be accepted by the contractor and shall be final.

**MANDATORY REQUIREMENTS:** The Evaluation Committee reserves the right to waive minor irregularities. Mandatory requirements may be waived by the evaluation committee if all of the otherwise responsive offerors failed to comply with the same mandatory requirement and the failure to do so does not otherwise materially affect the procurement. The evaluation committee shall have the right to request subsequent information from the otherwise responsive offerors.

If, in the opinion of the evaluation committee a specification is poorly worded or confusing the evaluation committee may waive the specification for all offerors, and if points were assigned reduce the total points by the number of points assigned to the specification.

All offeror proposals will be reviewed for compliance with the mandatory requirements stated within the RFP. Proposals deemed non-responsive will be eliminated from further consideration. **Mandatory General Conditions or specifications contain the terms “must”, “shall”, “will”, “is required” or “are required”**.

**TECHNICAL IRREGULARITIES:** City of Truth or Consequences shall have the right to waive technical irregularities in the form of an Offeror’s proposal which do not alter the quantity or quality of the services.

**CONTRACT TERMS AND CONDITIONS:** The contract between City of Truth or Consequences and Offeror will follow the format specified by City of Truth or Consequences and contain the terms and conditions set forth in **Draft Agreement (see appendix)**. The contents of this RFP, as revised and/or supplemented, and the successful offeror’s proposal will be incorporated into the contract. Should an offeror object to any of City of Truth or Consequences terms and conditions, that offeror must propose specific alternative language that would be acceptable to City of Truth or Consequences. Offeror’s must provide a brief discussion of the purpose and impact, if any, of each proposed change followed by the specific proposed alternate wording. General references to the Offeror’s terms and conditions or attempts at complete substitutions are not acceptable to City of Truth or Consequences and will result in disqualification of the offeror’s proposal.

**OFFEROR’S TERMS AND CONDITIONS:** Offeror’s must submit with the proposal a complete set of any additional terms and conditions which they expect to have included in a contract negotiated with City of Truth or Consequences. Any additional terms and conditions which may be the subject of negotiation, will be discussed only between City of Truth or Consequences and the selected offeror and shall not be deemed an opportunity to amend the offeror’s proposal.

**INCURRING COST:** Any cost incurred by the offeror in preparation, transmittal, cancellation, presentation of any proposal or material submitted in response to this RFP shall be borne solely by the offeror.

**ACCEPTANCE:** Offeror agrees that the proposal shall remain in effect for ninety (90) days from the due date for proposals and subject to acceptance by the City of Truth or Consequences within that period. No proposal may be withdrawn or modified by the Offeror during this period unless prior written permission is granted by City of Truth or Consequences. Acceptance period may be extended with the mutual agreement of City of Truth or Consequences and the Bidder.
PREFERENCES:

A preference of the total points used in evaluating the Request for Proposal shall be awarded to a business that has registered with the State of New Mexico Department of Taxation and Revenue as a resident New Mexico business or Resident New Mexico Veteran’s business, and in any case shall be applied in accordance with the provisions of New Mexico Statute 13-1-21 and 13-1-22 NMSA 1978.

The City of Truth or Consequences Resident Business preference, State of New Mexico Resident Business Preference, or State of New Mexico Resident Veteran’s Business will be factored into the Request for Proposal scores where applicable. However, the preferences are not cumulative and no offeror will receive more than one of the applicable preferences.

For information on State of New Mexico resident business or veteran’s resident business bidder’s certification call 505-827-0951 or to download applications, go to: [www.tax.newmexico.gov](http://www.tax.newmexico.gov), select “Forms and Publications” and click on “Recently Updated”. You must submit a copy of your NM Resident Business or Resident Veteran’s Business Certificate with your proposal in order to qualify for the New Mexico Residence preference.

PROTESTS: Any bidder or offeror who is aggrieved in connection with a solicitation or award of a contract may protest to the central purchasing office. The protest must be submitted in writing within seven (7) calendar days after knowledge of the facts or occurrences giving rise thereto.

PROCUREMENT CODE VIOLATIONS: The Procurement Code imposes civil and criminal penalties for its violation. In addition, the New Mexico State Statutes impose felony penalties for illegal bribes, gratuities, and kick-backs.

AWARD: The award shall be made to the responsible and responsive Offeror or Offerors whose proposal is most advantageous to the City of Truth or Consequences, taking into consideration the evaluation factors set forth in the request for proposals.

CITY OF TRUTH OR CONSEQUENCES RESERVES THE RIGHT TO CANCEL THE RFP OR REJECT ANY OR ALL PROPOSALS IN WHOLE OR IN PART, TO WAIVE INFORMALITIES OR TECHNICALITIES AT ITS OPTION, AND TO ACCEPT THE PROPOSAL IT DEEMS TO BE IN THE BEST INTERESTS OF THE CITY OF TRUTH OR CONSEQUENCES.
II. SUPPLEMENTAL TERMS AND CONDITIONS

BUSINESS LICENSE: Offeror's are advised that they must have or obtain a current City of Truth or Consequences business license for the goods or services required under this contract before work commences or a Purchase Order issued.

ELECTRONIC COMMUNICATIONS: Communications regarding this procurement, including issuance of amendments, may be conducted by electronic means (e-mail or fax).

DEBARRED OR SUSPENDED CONTRACTORS: A business (contractor, subcontractor or supplier) that has either been debarred or suspended pursuant to the requirements of § 13-1-177 through § 13-1-180, and § 13-3-11 through § 13-4-17 NMSA 1978 as amended, shall not be permitted to do business with the City of T or C New Mexico and shall not be considered for award of the contract during the period for which it is debarred or suspended with the City of Truth or Consequences.

ACKNOWLEDGE RECEIPT OF AMENDMENTS: Offerors will acknowledge receipt of amendments by returning one signed copy of the amendment with their proposal. Failure to acknowledge receipt of addenda may render your proposal as non-compliant.

PROHIBITED CONTACT: Except for communications during any informational meeting conducted by the City of Truth or Consequences for this RFP and to ensure information is consistent to all prospective respondents, any direct or indirect contact with City of Truth or Consequences, elected officials or staff other than the Purchasing Section staff relating to this RFP is strictly prohibited throughout the duration of the RFP process, and, upon such finding, will render a respondent and/or related proposal non-compliant. Any and all inquiries must be submitted by the prospective respondent to the Purchasing Department no later than one week before the proposal due date/time unless otherwise specified in the request for proposal. Inquiries received after the deadline may not be considered.

CONTACT: If clarification is needed on any aspect of this proposal, submit the questions in writing to Pat A. Wood, Chief Procurement Officer at 575-894-6673 ext. 312 email: pat@torcnm.org; who shall be the sole point of contact for this RFP.

Inquiries requiring clarification/modification to the RFP will be compiled and responded to via written addendum issued before the due date/time. Questions must be submitted no later than 10 days prior to the date set for opening of proposals. Questions submitted after May 28, 2019 at 5:00 p.m. may not be addressed.

CONFLICT OF INTEREST: Offeror warrants that it presently has no interest and will not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of service under this contract.

ACKNOWLEDGEMENT OF RECEIPT: Return Acknowledgement of Receipt form no later than May 17, 2019. Only potential offerors who return this form will receive copies of amendments and correspondence.

APPLICABLE LAW: This Agreement shall be governed by the policies of the City of Truth or Consequences and the laws of the State of New Mexico.
NOTICE TO BIDDERS

As of October 5, 2011 applications for Resident New Mexico in-state bidders will no longer be processed through the State Purchasing Division. All resident business and contractors will have to obtain a new preference number with the New Mexico Department of Taxation and Revenue as of January 1, 2012.

It will be the sole responsibility of the Bidders requesting consideration for the New Mexico Resident Business Preference to obtain approval and a certification from the New Mexico Department of Taxation & Revenue prior to the bid opening date. You must furnish a copy of the Resident Business Certificate with each proposal in order to be considered for the in-state preference.

As of July 1, 2012 a New Mexico Resident Veteran’s Business preference number may be obtained from the New Mexico Department Taxation and Revenue Department. In order to be considered for the New Mexico Veteran’s Business preference a copy of the Certificate must be included with each proposal as per Sections 13-1-22 (A) NMSA 1978.

For additional information please call 505-827-0951, or to download applications log on at: www.tax.newmexico.gov, select “Forms and Publications” and click on “Recently updated”.

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III – Background Information & Scope of Service

A. SUMMARY
City of Truth or Consequences is the municipally owned electric utility for the City of Truth or Consequences. On behalf of our ratepayers, the electrical department is recognized as a high-performance organization, providing exceptional value to our customers and community through safe, reliable and innovative service to homes and businesses for almost 50 years. We service approximately 3679 residential and 336 commercial meters in our service area (as of 5/8/18).

B. SCOPE OF SERVICES

City of Truth or Consequences Current Metering System
- The City of Truth or Consequences Electrical Department currently does not have an AMR system.
- All meters are read monthly and would like the capability of constant monitoring.
- The AMR head end system is integrated with Tyler Technology, INCODE Billing Software, Version 10.
- Independent meter inventory will be required to be performed by each vendor interested.

The City of Truth or Consequences Electrical Department, through this request for proposal ("RFP"), seeks proposals ("Proposals") from qualified persons or entities ("Respondents") interested in providing an Advance Metering Infrastructure (AMI) solution. A key function of the AMI solution to be implemented is to provide a foundation (communication and data integration) for future smart grid and distribution optimization efforts. Because of this, the ability for the AMI system to deliver interval data in near real-time without batching is preferred. In addition, all AMI meters must support remote over the air reprogramming for future enhancements such as phase identification, load limiting, and situational awareness.

Although the initial project concentration will be on deployment of an electric AMI solution, the proposed AMI system is expected to accommodate both electric and water. Once full deployment has finished for the electric, the deployment of water ERT’s may commence on a timetable determined by the City of Truth or Consequences Water Department.

The AMI meter/module must support analytics and report edge data by exception using distributed intelligence. The City feels the ability to analyze more granular data at the endpoint and take actions without having to ship all of the data to the central server, is important to the City’s overall smart grid initiative.

The Respondent’s RFP response must include the necessary labor and other associated services to develop a high bandwidth AMI solution that operates on a single, multi-purpose network with the ability to integrate additional functionality as technology becomes available.

Respondents shall describe the proposed system architecture, software, and hardware infrastructure components (collectors, endpoints, etc.) as well as the operation of the system, and its components and provide necessary diagrams to help explain the system. Respondents shall describe the various components of the solution required including, purchase of products, license of software and ancillary services. Respondents shall describe what components The City of Truth or Consequences Electrical Department would own and what portions Respondents would license and own and what portions are subject to maintenance agreements.
The RFP requests your proposal for the following:

- Hardware and all software specifications needed for a headend system that is capable of automatically identifying and registering endpoints upon installation and passing pertinent data to other the City of Truth or Consequences systems. Hardware and software such as the routers and collectors required for building out the network infrastructure to support bi-directional communication and on demand data retrieval with all endpoints on the system.
- Recommendation and Proposal for: New meters including communication modules to encode, store and transmit pertinent meter data.
- Recommendation and Proposal for: Training, project management and other services needed, including both hosted and self-hosted system options to support the above.
- Upon project completion, The City of Truth or Consequences desires to own, operate and maintain its own AMI network including installation of new meters.

The following design requirements for the AMI system must be met:

1. The system shall be self-healing and have redundancy to allow for reads when part of the communication system fails. Future-proof design by using open architectures that support commonly-available programming tools. Assure processing power availability to support future features.


3. All residential electric AMI meters shall provide a minimum of 60-minute meter reads delivered hourly. Ability to bring back interval reads in 5, 10, 15, 30 and 60-minute intervals is preferred. Allow flexibility in interval data collection on a meter-by-meter basis.

4. All Commercial & Industrial electric AMI meters shall provide a minimum of 15-minute meter reads delivered as interval data pushed from each meter. Ability to supply interval reads in 5, 10, 15, 30 and 60 minute intervals is preferred.

5. Immediate Retrieval of all electric meter data with at least 99 percent of all meters successfully read each day without estimation. This includes 15-minute C&I meter and 60minute residential meter interval data and daily shift reads (midnight read). It is preferred, all interval data be transferred to the headend within the interval.

6. Describe how missing reads are handled by the headend application.

7. The system shall support real-time, on-demand meter reading requests and shall have an average response time of 30 seconds or less at least 90% of the time.

8. Ability to do remote disconnect/connect from head end and CIS.
9. Demonstrate ability to support future water reads using ERT (electronic radio transmitter) modules on the same AMI network (meshed to electric meters) without the addition of additional infrastructure assets.

10. A one-page dashboard of system health with instant indication of endpoint status, collector alerts, endpoint alerts, deployment status, validation threshold alerts and not logging alerts.

11. All alarms including power failure and tamper alerts shall be reported from the end devices via an unsolicited event message.

12. Describe what events and alerts are available from meter to the headend application.

13. The communication system shall enable remote reprogramming of all endpoints.

14. The communication system shall enable remote firmware upgrades to all electric endpoints and meters without a field visit.

15. Role based access controls within the head end enabling the utility to restrict operational and data access on a granular basis to both users and systems with an explicit need.

16. Interfaces to the AMI System shall utilize a web-based Portal where Truth or Consequences can access each included sub-system using a Single Sign-on methodology with password authentication and integrated to the City of Truth or Consequences authentication systems.

17. Respondents shall provide integration to City of Truth or Consequences Billing System (Tyler Incode 10)

18. The individual sub-systems may vary but shall meet the minimum requirements outlined below.

<table>
<thead>
<tr>
<th>1.1 Single Phase Electric Meters</th>
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<tbody>
<tr>
<td>1.1.1 Form 2S Class 200/320 and 12S Class 200 Network meters shall have a Disconnect / Connect Switch with the open/closed status of the switch indicated by a message on the meter display. Respondent shall propose a remote disconnect/connect switch for all form 2S and 12S meters.</td>
</tr>
<tr>
<td>1.1.2 Energy, demand (kW) and Load Profile recording capability for up to 6-channels of information including voltage, current and temperature.</td>
</tr>
<tr>
<td>1.1.3 Nonvolatile data storage for all measurement data including Load Profile for 30 days.</td>
</tr>
<tr>
<td>1.1.4 Support for ANSI Reading and Programming Standards C12.18 and C12.19</td>
</tr>
<tr>
<td>1.1.5 Four Energy options: Delivered, Received, Delivered+Received(secure), Delivered-Received(Net)</td>
</tr>
<tr>
<td>1.1.6 Daily maximum kW demand (15-minute rolling or block demand) with time stamp.</td>
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<tr>
<td>1.1.7 Voltage sags and swells detection with programmable magnitude and duration.</td>
</tr>
<tr>
<td>1.1.8 Alphanumeric display</td>
</tr>
<tr>
<td>1.1.9 Instantaneous Demand measurement on display</td>
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</tbody>
</table>
1.1.10 Security and Theft of Service meter information and features.

1.1.11 Super capacitor or battery to allow for outage notification when an outage occurs (last gasp).

1.1.12 Event Log capturing information about alerts, diagnostics, cautions, communication and meter operations.

1.2 Poly phase Electric Meters

1.2.1 Energy, demand (kW) and Load Profile recording capability for up to 12-channels of information including voltage, current and temperature.

1.2.2 Nonvolatile data storage for all measurement data including Load Profile for 30 days.

1.2.3 Support for ANSI Reading and Programming Standards C12.18 and C12.19.

1.2.4 Alphanumeric display.

1.2.5 Daily maximum kW demand (15-minute rolling or block demand) with time stamp.

1.2.6 Instantaneous Demand measurement on display.

1.2.7 Security and Theft of Service meter information and features. Security needs to occur from the endpoint all the way to the headend using one tunnel.

1.2.8 Power outage carryover battery. Since all billing and programming information is stored in nonvolatile memory, the battery is primarily used for maintaining date and time information during a power outage.

1.2.9 Super capacitor or battery to allow for outage notification when an outage occurs (last gasp).

1.2.10 Event Log capturing information about alerts, diagnostics, cautions, communication and meter operations.

1.2.11 Voltage sags and swells detection with programmable magnitude and duration.

1.2.12 kVA - Power Factor, kVAR and kVA measures.

1.2.13 Power Quality monitoring features.

1.3 Asset Monitoring

The AMI System shall provide the ability to register the location of all meters connected to the Truth or Consequences distribution system and provide the following functionality:

A. 256 AES Rotational Key Encryption
B. Shall update status on a monitoring dashboard
C. Shall display Meter problems/communication problems
D. Shall have the ability to inquire into meter for detailed information

1.4 Performance and Availability Reporting

1.4.1 The necessity of system performance and availability is critical to meet OWNER’s expectations.

1.4.2 Respondents shall provide a report of availability to the City of Truth or Consequences showing that the service level agreements committed are being met. The monthly performance and availability report will provide the City of Truth or Consequences with the following:

A. Network performance and availability
B. Routers, switches, gateways and system interfaces
C. System performance and availability
D. Physical and virtual server monitoring
E. CPU, Memory, disk and interface
F. Application performance and availability
G. Application response time
H. Database performance
I. Web Server performance
J. City of Truth or Consequences will be provided with a monthly Performance and Availability report that communicates the performance and availability of the system.

1.5 Field Network, Situational Awareness or Actionable Insights

Expanding this area to include
<table>
<thead>
<tr>
<th>1.5.1 IPV6 Compatible</th>
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</thead>
<tbody>
<tr>
<td>1.5.2 Ability to utilize Fiber and Cellular backhaul</td>
</tr>
<tr>
<td>1.5.3 Ability to utilize field network for both AMI and DA. Must be able to virtually segment AMI from DA</td>
</tr>
<tr>
<td>1.5.4 Design software to maximize system flexibility to support things such as energy diversion, meter relocations, system disturbances and load control</td>
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<tr>
<td>1.5.5 Prepay Considerations, Provide option for third-part interface(s) to support customer prepay</td>
</tr>
<tr>
<td>1.5.6 Customer Load Limiting</td>
</tr>
<tr>
<td>1.5.7 Support third-party distribution assets such as smart switches, capacitor banks, street lights, Parking meters, etc.</td>
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<tr>
<td>1.5.8 A/C for City of Truth or Consequences Peak Demand</td>
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<tr>
<td>1.5.9 Web Portal, Utility/Customer - Utility Hawk - Provide option for third-party customer web portal access to their specific usage and billing information</td>
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</tbody>
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### 1.6 Call Center and On-line Web Support

1.6.1 Respondents will provide a single point of contact for communicating all issues by providing a toll-free number that can be used for reporting issues. In addition to the toll-free number, Vendor will provide the City of Truth or Consequences the ability to enter service requests directly into a web portal help desk site, and communications and resolutions are logged within the site.

1.6.2 Characteristics and functionality of the web portal help desk site shall include:

- A. Multiple security settings for authorized access to project information and workflows
- B. Easy access to the help desk phone number
- C. Ability to submit help desk tickets and receive communications on case status
- D. Ability to receive field and maintenance requests when meters, hardware, or software need servicing or require an update
- E. Project library for easy access to project information and procedures manuals
IV. INSURANCE REQUIREMENTS:

Contractor shall obtain and maintain throughout the life of this contract the following insurance, at contractor’s expense. Contractor shall provide insurance of the following types and in the amounts stated prior to commencing operations. The City of Truth or Consequences shall be named as additional insured on all policies.

1. Worker’s Compensation: The successful bidder, referred to as the Contractor shall maintain as his expense during the life of the contract, adequate Workman’s Compensation Insurance with agencies licensed to do business in the state of New Mexico, for all employees on the work. In the case any work or portions of work are sublet the Contractor will insure and require the subcontractor similarly provide Workman’s Compensation Insurance for his employees, unless such employees are covered under the Contractor’s coverage. The Contractor, if requested, will provide proof of such coverage, including an endorsement by the insurer that the policy may not be cancelled nor allowed to lapse without ten (10) day notice thereof first being given to the City of Truth or Consequences.

2. Professional Liability Insurance in the amount of $1,000,000:

Other required coverage: The successful bidder, referred to as the Contractor shall maintain at his expense during the life of the contract, such Public Liability and Property Damage Insurance as shall protect him the City of Truth or Consequences and any subcontractor(s) performing work covered by the Contract, for all claims for damages, personal injury, wrongful death as well as claims for property damages which may arise from work covered under this contract, whether such work be performed by himself or by any subcontractor or anyone directly or indirectly employed by either of them.

3. Coverage Required: The kinds and amounts of insurance required are as follows:

a. Commercial General Liability Insurance: A Commercial General Liability insurance policy with combined limits of liability for bodily injury or property damage as follows:

$1,000,000  Per Occurrence
$1,000,000  Vehicle & Automotive
$1,000,000  Policy Aggregate
$1,000,000  Products liability/Completed Operations
$1,000,000  Personal and Advertising Injury
$  50,000  Fire Legal
$  5,000  Medical Payments

Said Policy of insurance must include coverage for all operations performed for the City of Truth or Consequences by the Contractor and contractual liability coverage shall specifically insure the hold harmless provisions of this contract (agreement).

b. Automobile Liability Insurance: A comprehensive automobile liability insurance policy with liability limits in amounts not less than $1,000,000 combined single limit of liability for bodily injury, including death, and property damage in any one occurrence. The policy must include coverage for the use of all owned, non-owned, hired automobiles, vehicles and any and all other equipment owned and non-owned, both on and off the work.
c. Worker’s Compensation Insurance:

d. Increased Limits: During the life of the Contract (agreement) the City of Truth or Consequences may require the Contractor to increase the maximum limits of any insurance required herein. In the event that the Contractor is so required to increase the limits of such insurance, an appropriate adjustment in the contract amount will be made.
V. RESPONSE FORMAT AND ORGANIZATION

a. Number of Responses/Copies:

Offerors shall provide one (1) original and five (4) identical copies of their proposal.

b. Proposal Format

The proposal shall be limited in format and length. Format will be 8-1/2” x 11” with foldout sheets allowed up to 11” x 17” in size. All foldout sheets, up to a maximum of 11” x 17” sheets will be counted as two pages and shall be labeled as such. Length of the proposal shall be limited to a maximum of twenty-five (25) numbered pages (printed sheet faces) of text no smaller than 10 point, and/or graphics except for material excluded from the page count. If there is any question as to format requirements contact the Purchasing Department for clarification, prior to submittal of the proposal.

Material excluded from the twenty-five (25) page maximum count is limited to:

Front cover (photos with captions on inside cover allowed)

1. Divider pages (blank except for title information)
2. Back cover (photos with captions on inside of back cover allowed) Tables of Contents page (two page maximum)
3. Letter of Transmittal
4. Certificate(s) of insurance
5. Campaign Contribution Disclosure Form
6. Acknowledge Receipt of Amendment forms
7. Copy of New Mexico Resident Bidder or Resident Veteran Business Certificate (if applicable) Current I.R.S. W-9 Form
8. Resident Veterans Preference Certification Form (if applicable) Cost Proposal

1. Proposal Organization – All pages shall be numbered except for those specifically excluded from the page count. All foldout pages shall be counted as two (2) pages and shall be numbered as such. A separately tabbed Appendix shall be included at the end of offeror’s proposal that contains the following: 1) Letter of Transmittal; 2) Campaign Disclosure Form; 3) Acknowledgement of Receipt of Amendment forms (if any); 4) Current insurance certificates should be included, if available; 5) Address specific concerns with the Draft Agreement, if any 6) Copy of New Mexico Resident Bidder or Resident Veterans Certificate 7) Resident Veterans Preference Certification if applicable 8) Current I.R.S. W-9 form.

A. Submit a Table of Contents with Responses to the following and organized in the same order as follows:

1) Offerors should submit a narrative containing a brief history of company, type of organization and organizational structure. Identify principals of and the contact person for the organization
2) Detailed Response to Scope of Services, and ability to provide required services (Section III B)
3) Experience of the company directly related to the type of services requested with current or previous customers that are similar in size and scope of work to the requested services of this RFP. (Section III (B) (4))

4) Provide a list of five (5) references and the contact information for the references. (Section III (D)) 16

B. A separately tabbed Appendix shall be included at the end of offeror’s proposal consisting of:

1) Letter of Transmittal – Each proposal must be accompanied by the enclosed Transmittal letter. The

2) Transmittal letter identifies the Offerors as follows:
   a) Identify the name and title of the person(s) authorized to contractually obligate the Offeror for the purpose of this RFP and the contract;
   b) Be signed by a person authorized to contractually obligate the Offeror that explicitly indicates substantial acceptance of the Agreement Between Owner and Contractor and compliance with all codes, regulations, facilities, City of Truth or Consequences standards and requirements and laws that shall apply to this project.

3) Campaign Contribution Disclosure Form – A form is included with this RFP. Any prospective contractor must fill this form whether or not they, their family member, or their representative has made any contributions subject to disclosure.

4) Acknowledgement of Receipt of Amendment forms (if any issued)

5) Copy of current insurance certificate indicating coverages in the amount indicated in the proposal should be submitted if available. Insurance will be required prior to award, but not to submit a proposal.

6) Address specific concerns with the Draft Agreement, if any.

7) Copy of New Mexico Resident Bidder or Resident Veterans Certificate – Offeror MUST include a copy of their New Mexico Resident Business or New Mexico Resident Veteran Business Certificate for purposes of receiving the New Mexico Resident Business or New Mexico Resident Veteran Business Preference, if applicable.

8) Resident Veterans Preference Certification form

9) Current I.R.S. W-9 Form

10) Cost Proposal (Exhibit A)
VI. PROPOSAL EVALUATION AND CRITERIA

Evaluation:

Offerors submitting proposals may be afforded the opportunity for discussion and revision of proposals. Revisions may be permitted after submissions of proposals and prior to award for the purpose of obtaining best and final offers. Negotiations may be conducted with responsible Offerors who submit proposals found to be reasonably likely to be selected for award.

Short listing - A maximum total of 100 points are possible (105 points with application of City of State of New Mexico Resident Business preference, and up to 110 points with Application of the State of New Mexico Resident Veterans Business Preference) in scoring each proposal. The Selection Committee will evaluate the proposals and may develop a shortlist of the top ranked respondents. The evaluation criteria to be used by the Selection Committee and the corresponding point values for each criterion are listed below.

Scoring - Utilizing the materials provided by the Purchasing Section, and the criteria outlined within the request for proposal, each committee member will complete the evaluation form included in the materials. This evaluation shall be completed prior to a committee discussion meeting scheduled by the Procurement Manager.

At the committee meeting, the Procurement Manager will poll members of the committee to provide any comments relative to the proposals that influenced their scores, and whether to seek clarification from Offerors.

Following discussion by the members, each member shall review their scores, may make any changes and confirm point totals on the evaluation forms. The committee will submit their evaluation forms to the Procurement Manager who will compile and total all scores. Scoring make take place over several rounds. Based upon the results of scoring, the committee will determine whether interviews will be conducted, whether to solicit Best and Final Offers from the top respondents, or both, or to award solely on initial proposal scoring. Interviews will be conducted if:

A majority of the members present at the meeting determine whether interviews are in the best interest of the City of Truth or Consequences.

Should the committee elect to conduct interviews, the top respondents may be interviewed. The Purchasing staff will coordinate the interviews with each interviewee as to the time, date and place the committee will conduct interviews and the time allowed for each presentation. The Committee members may question each interviewee during or after its presentation. Interviews will be closed to any persons not representing the interviewee. At the conclusion of all interviews, each member shall freshly rate each interviewee in accordance with the criteria and standards stated. The City of Truth or Consequences is under no obligation to conduct interviews with any Offeror.

Only the final combined committee score for each firm shall be available for public inspection after award of the contract. Individual committee members score sheets and rankings shall be confidential.

Evaluation Criteria: The proposal will be evaluated based on the following criteria:

1. Company History and Experience 20 points
2. Ability to Provide Scope of Services 30 points
3. Cost Proposal 35 points
4. Quality & Completeness of Response

Response to Mandatory Requirements: Pass/Fail only.

The City of Truth or Consequences reserves the right to contact any references whether listed or not; or make any investigation as deemed necessary.

**Application of State of New Mexico Resident Business or Resident Veterans Business Preference:**

1. Pursuant to Section 13-1-21(C) (2), NMSA 1978. When a public body makes a purchase using a formal request for proposals process.

   i. If the contract is awarded based on a point-based system, a resident business shall be awarded the equivalent of (5) five percent of the total possible points to be awarded based on the resident business possessing a valid resident business certificate. A resident Veteran’s business may be awarded up to a (10) ten percent preference of the total possible points.

   ii. The City of Truth or Consequences RFP award process is based on a point system with 100 points possible. With the in-state preference applied, 105 points will be possible; with the resident Veteran’s preference applied a maximum of 110 points are possible.

2. Pursuant to Section 13-1-21 (D), NMSA 1978. When a joint bid or joint proposal is submitted by both resident and nonresident businesses, the resident business preference provided pursuant to Subsection B or C of this section shall be reduced in proportion to the percentage of the contract, based on the dollar amount of the goods or services provided under the contract, that will be performed by a nonresident business as specified in the joint bid or proposal. Offeror will complete the following table if submitting a joint proposal:

<table>
<thead>
<tr>
<th>Firm Name, Location Of Resident Business</th>
<th>Work to be Performed</th>
<th>% of Work Performed Compared to Total Contract Cost</th>
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</table>

<table>
<thead>
<tr>
<th>Firm Name, Location Of Non-Resident Businesses</th>
<th>Work to be Performed</th>
<th>% of Work Performed Compared to Total Contract Cost</th>
</tr>
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</table>

Page 20 of 33
Points shall be distributed by the percent of work identified above calculated as follows:
Example: 35% of work will be performed by the certified resident business: 35% of 5 points = 1.75 points.

**Best and Final Offers from Finalists**
Shortlist offerors may be asked to submit revisions to their proposals for the purpose of obtaining best and final offers. Best and Final offers may include an opportunity to revise prices or clarify their proposal.
VII. Oral Presentation Agenda

If oral presentations are determined to be necessary, a 60-minute time allotment will be available for each presenting firm – 40 minutes for the presentation and up to twenty minutes for a question and answer period. Offeror’s should be prepared to speak to the following issues during the course of their presentation:

**Key Personnel and Roles** - Evaluation shall be based on personnel qualifications and professional skills of key individuals.

**Pertinent Experience of the Firm** - Evaluation shall be based on related projects presented as previous work of the firm.

**Grasp of Project Requirements** - Evaluation shall be based on firm's approach, analysis and understanding of services required.

At the conclusion of all interviews, each member shall freshly rate each interviewer in accordance with the criteria and standards stated.
VIII. Proposed Schedule

It is the intent of the City of Truth or Consequences to adhere to the following schedule. However, the City of Truth or Consequences reserves the right to adjust or modify the schedule.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Date</th>
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<tbody>
<tr>
<td>Issue RFP</td>
<td>May 10, 2019</td>
</tr>
<tr>
<td>Deadline to Submit Questions</td>
<td>May 28, 2019</td>
</tr>
<tr>
<td>Proposal Due Date</td>
<td>June 11, 2019</td>
</tr>
<tr>
<td>Presentations (if required)</td>
<td>TBD</td>
</tr>
<tr>
<td>Recommendation for Award</td>
<td>TBD</td>
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</table>
Resident Veterans Preference Certification

(This Form Must be submitted with your proposal if you are certified as a New Mexico Resident Veterans business)

______________________________ (NAME OF CONTRACTOR) hereby certifies the following in regard to application of the resident veterans’ preference to this procurement:

Please check one box only

☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is less than $1M allowing me the 10% preference discount on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than $1M but less than $5M allowing me the 8% preference discount on this bid or proposal. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than $5M allowing me the 7% preference discount on this bid or proposal. I understand that giving false or misleading information about this fact constitutes a crime.

“I agree to submit a report, or reports, to the State Purchasing Division of the General Services Department declaring under penalty of perjury that during the last calendar year starting January 1 and ending on December 31, the following to be true and accurate:

“In conjunction with this procurement and the requirements of this business’ application for a Resident Veteran Business Preference/Resident Veteran Contractor Preference under Sections 13-1-21 or 13-1-22, NMSA 1978, when awarded a contract which was on the basis of having such veterans preference, I agree to report to the State Purchasing Division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be.

“I understand that knowingly giving false or misleading information on this report constitutes a crime.”

I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.

(Signature of Business Representative) * Date

*Must be an authorized signatory for the Business

The representations made in checking the boxes constitutes a material representation by the business that is subject to protest and may result in denial of an award or un-award of the procurement involved if the statements are proven to be incorrect.
RFP Acknowledgement Form
Request for Proposals: Advanced Metering Infrastructure (AMI)
Reference Number: RFP# 18-19-007

Please check the appropriate box (see below) and fax or email this acknowledgement form by the date indicated in Section II. SUPPLEMENTAL TERMS AND CONDITIONS of the RFP to:

Attn: Pat A. Wood, Chief Procurement Officer
505 Sims Street, Truth or Consequences, NM 87901
575-894-6673 ext. 312
email: pat@torcnm.org

☐ Intention to Submit A Proposal

We hereby acknowledge receipt of the RFP. We have perused the document and advise that we intend to submit a proposal on or before June 11, 2019 at 2:00 PM MST

Vendors Contact Information is as follows:

Company Name:

Contact Person:

Mailing Address:

Telephone No:

Fax No:

E-mail Address:

Name and Title of Authorizing Officer:

Signature: Date:
RFP# 18-19-007

LETTER OF TRANSMITTAL

The undersigned certifies that they have read and understand the above General Conditions and Proposal documents and that they accept these conditions and submit the attached proposal in full compliance with these conditions and the applicable proposal specifications. I hereby propose to furnish the goods or services specified in the Request for Proposal. I agree that my proposal will remain firm for a period of up to 90 days in order to allow the City of Truth or Consequences adequate time to evaluate the qualifications submitted.

In submitting this proposal, the offeror represents that the offeror has familiarized themselves with the nature and extent of the Request for Proposals dealing with federal, state and local requirements which are a part of this proposal, and further that this proposal is made without prior understanding, agreement, connection, discussion or collusion with any other person, firm or corporation submitting a proposal for the same product or service. The offeror will comply with all applicable federal and state laws, local ordinances and the rules and regulations of all authorities having jurisdiction over the goods or services of the project.

NAME OF FIRM THAT WILL CONTRACT WITH CITY OF TRUTH OR CONSEQUENCES

TYPE OF BUSINESS ENTITY (Corporation, Partnership, LLC, etc)

AUTHORIZED SIGNATURE

NAME PRINTED OR TYPED

TITLE

DATE: _______________________

ADDRESS: _______________________

CITY OF TRUTH OR CONSEQUENCES, NEW MEXICO, STATE, 87901:

TELEPHONE: _______________________

EMAIL: _______________________

RETURN THIS FORM WITH YOUR PROPOSAL
CAMPAIGN CONTRIBUTION DISCLOSURE FORM

The prospective contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the City of Truth or Consequences during the two years prior to the date on which the contractor submits a proposal or, in the case of a sole source or small purchase contract, the two years prior to the date the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor, a family member or a representative of the prospective contractor to the public official exceeds two hundred and fifty dollars ($250) over the two year period.

THIS FORM MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

“Applicable public official” means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

“Campaign Contribution” means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect or expend contributions on that official’s behalf for the purpose of electing the official to either statewide or local office.

“Campaign Contribution” includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.

“Contract” means any agreement for the procurement of items of tangible personal property, services, professional services, or construction.

“Family member” means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law.

“Pendency of the procurement process” means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.

“Person” means any corporation, partnership, individual, joint venture, association or any other private legal entity.

“Prospective contractor” means a person who is subject to the competitive sealed proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person qualifies for a sole source or a small purchase contract.
“Representative of a prospective contractor” means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

DISCLOSURE OF CONTRIBUTIONS:

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<tr>
<th>Contribution Made By:</th>
<th>_______________________________</th>
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<tbody>
<tr>
<td>Relation to Prospective Contractor:</td>
<td>_______________________________</td>
</tr>
<tr>
<td>Name of Applicable Public Official:</td>
<td>_______________________________</td>
</tr>
<tr>
<td>Date Contribution(s) Made:</td>
<td>_______________________________</td>
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<tr>
<td>Amount(s) of Contribution(s):</td>
<td>_______________________________</td>
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<tr>
<td>Nature of Contribution(s):</td>
<td>_______________________________</td>
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<td>Purpose of Contribution(s):</td>
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__________________________  __________________________
Signature                  Date

__________________________  __________________________
Title (position)

--OR--

NO CONTRIBUTIONS IN THE AGGREGATE TOTAL OVER TWO HUNDRED FIFTY DOLLARS ($250) WERE MADE to an applicable public official by me, a family member or representative.

__________________________  __________________________
Signature                  Date

__________________________  __________________________
Title (Position)
DRAFT AGREEMENT

THIS AGREEMENT, entered into the __________ day of __________________________, 2019 by and between _________________
Corporation, herein called City of Truth or Consequences and herein called Contractor and the City of Truth or Consequences.

SCOPE OF WORK:

The Contractor shall provide <INSERT SCOPE OF WORK HERE>

As per: RFP No. 18-19-007
  Amendment No.’s XX XX
  Contractor’s response to RFP No. 18-19-007
  (Other)

COMPENSATION:

In consideration for the services provided pursuant to Paragraph 1, the Contractor shall charge the City of Truth of Consequences on a
<INSERT PAYMENT TERMS> basis and City of Truth or Consequences shall pay only the following charges for services performed:
TERM:
Subject to the parties executing this contract, the term of this Agreement shall be effective from __________ to __________, 20XX unless sooner terminated.

, 2018

TERMINATION:
Termination for Cause. If, through any cause, the CONTRACTOR fails to fulfill in a timely and proper manner the Contractor’s obligations under this Agreement, or if the CONTRACTOR violates any of the covenants, agreements, or stipulations of this Agreement, the CITY OF TRUTH OR CONSEQUENCES may order CONTRACTOR by written notice to stop the services or any portion of them until the cause for such order has been eliminated. If the CONTRACTOR fails to correct the cause within five (5) working days of date of written notice, CITY OF TRUTH OR CONSEQUENCES shall have the right to immediately terminate this Agreement. The CONTRACTOR shall be entitled to receive just and equitable compensation for any work satisfactorily completed.

Termination for Convenience. Notwithstanding the above, this Agreement may be terminated without cause by the City of Truth or Consequences upon written notice delivered to the CONTRACTOR at least Thirty (30) DAYS prior to the intended date of termination. By such termination, neither party may nullify obligations already incurred for performance or failure to perform prior to the date of termination.

STATUS OF CONTRACTOR:
The Contractor and his agents and employees are independent contractors performing professional services for the City of Truth or Consequences and are not employees of the City of Truth or Consequences. The Contractor, and his agent and employees shall not accrue leave, retirement, insurance, bonding, use of City of Truth or Consequences vehicles, or any other benefits afforded to employees of the City of Truth or Consequences as a result of this Agreement. Neither shall the City of Truth or Consequences be liable to the Contractor nor its Agents, nor their estates for any injury to person or property incurred in the course of the performance of this Agreement unless such injury shall have directly and proximately resulted from grossly negligent or reckless conduct on the part of the City of Truth or Consequences or its Agents acting within the scope of their employment and official duties.

INDEMNITY:
The contractor shall indemnify and hold harmless the City of Truth or Consequences, its officers and employees, against liability, claims, damages, losses or expenses arising out of bodily injury to persons' or damage to property caused by, or resulting from, contractor's and /or its employees, own negligent act(s) or omission(s) while contractor and/or its employees performs or fails to perform its obligations and duties under this agreement.

ASSIGNMENT:
The Contractor shall not assign or transfer any interest in this Agreement or assign any claims for money due or to become due under this Agreement without the prior written approval of the City of Truth or Consequences.

SUBCONTRACTING:
The Contractor may not subcontract any portion of the services to be performed under this Agreement without the prior written approval of the City of Truth or Consequences.

RECORDS AND AUDIT:
The Contractor shall maintain detailed time records which indicate the date, time, and nature of services rendered. These records shall be subject to inspection by the City of Truth or Consequences and the New Mexico Auditor. The City of Truth or Consequences shall have the right to audit billings both before and after
payment. Payment under this Agreement shall not foreclose the right of the City of Truth or Consequences to recover excessive or illegal payments.

**APPROPRIATIONS:**
The terms of this Agreement are contingent upon sufficient monies being made available by the City of Truth or Consequences for the performance of this Agreement. If sufficient appropriations and authorizations are not made by the City of Truth or Consequences, this Agreement shall terminate upon written notice being given by the City of Truth or Consequences to the Contractor. The City of Truth or Consequences decision as to whether sufficient appropriations are available shall be accepted by the Contractor and shall be final.

**RELEASE:**
The Contractor, upon final payment of the amount due under this Agreement, releases the City of Truth or Consequences, its officers and employees, and the City of Truth or Consequences from all liabilities, claims and obligations whatsoever arising from or under this Agreement. The Contractor agrees not to purport to bind the City of Truth or Consequences to any obligations not assumed herein by the City of Truth or Consequences, unless the Contractor has express written authority to do so, and then only within the strict limits of that authority.

**CONFIDENTIALITY:**
Any information given to or developed by the Contractor in the performance of this Agreement shall be kept confidential and shall not be made available to any individual or organization by the Contractor without the prior written approval of the City of Truth or Consequences.

**CONFLICT OF INTEREST:**
The Contractor warrants that it currently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance or services required under this Agreement. The Contractor further covenants that, in the performance of this Agreement, no person having any such interest shall be employed by the Contractor. The Contractor warrants that it does not employ, has not employed, and will not employ during the term of this Agreement any City of Truth or Consequences employee while such employee was or is employed by the City of Truth or Consequences and participating directly or indirectly in the City of Truth or Consequences contracting process.

**AMENDMENT:**
This Agreement shall not be altered, changed or amended except by instrument in writing executed by the parties hereto.

**SCOPE OF AGREEMENT:**
This Agreement incorporates all the agreements, covenants, and understandings between the parties hereto concerning the subject matter hereof, and all such covenants, agreements and understandings have merged into this written Agreement. No prior agreement or understanding, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Agreement. And no subsequent agreement or understanding, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless incorporated by way of amendment as described in Paragraph 14.

**NOTICE OF PROCUREMENT CODE:**
The Procurement Code of the City of Truth or Consequences imposes civil and criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for illegal bribes, gratuities, and kickbacks.
EQUAL OPPORTUNITY COMPLIANCE:
The Contractor agrees to abide by all Federal and State laws and rules and regulations, and executive orders of the Governor of the State of New Mexico, pertaining to equal employment opportunity. In accordance with all such laws and rules and regulations, and executive orders of the Governor of the State of New Mexico, the Contractor agrees to assure that no person in the United States shall, on the grounds of race, color, national origin, sex, sexual preference, age or handicap, be excluded from employment with or participation in, be denied the benefits of, or be otherwise subjected to discrimination under, any program or activity performed under this Agreement. If the Contractor is found to be not in compliance with these requirements during the life of this Agreement, the Contractor agrees to take appropriate steps to correct these deficiencies.

INSURANCE:
Contractor shall provide certificate of insurance which includes statutory limits for worker's compensation, commercial liability including automotive/vehicle liability, and professional errors and omissions liability. Certificate evidencing the above shall be furnished to the City of Truth or Consequences with the City of Truth or Consequences named as additional insured on the commercial liability policy.

APPLICABLE LAW:
This Agreement shall be governed by the ordinances of the City of Truth or Consequences and the laws of the State of New Mexico.

ENTIRE AGREEMENT:
This Agreement represents the entire contract between the parties and, except as otherwise provided herein, may not be amended, changed, modified, or altered without the written consent of the parties hereto. The provisions of the RFP are incorporated by reference and are attached here to as Exhibit A.

RENEWAL:
The City of Truth or Consequences shall have the option to renew this contract for One Each additional Two (2) year term upon thirty (30) days written notice from the City of Truth or Consequences to Contractor.

WAIVER OF CONTRACTUAL RIGHT:
The failure of either party to enforce any provision of this Agreement shall not be construed as a waiver of that party's right to subsequently enforce and compel strict compliance with every provision of this Agreement.

SEVERABILITY:
If any provision of this agreement shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any provision of this agreement is invalid or unenforceable, but that by limiting such provision it would become valid or enforceable, then such provision shall be deemed to be written, construed and enforced as so limited.
**NOTICE:**
All notices, requests, demands or other communications required or desired to be made or given hereunder or in connection herewith shall be in writing and shall be deemed to be duly given if delivered in person or mailed by certified or registered mail, postage prepaid, to the parties at the following addresses, or to such other addresses as may from time to time be designated by the parties by written notice in the manner herein provided:

City of Truth or Consequences:
__________________________________
__________________________________
__________________________________

Provider:
__________________________________
__________________________________
__________________________________

Provider: <INSERT CONTRACTOR’S NAME & CONTACT INFORMATION>

IN WITNESS THEREOF, the parties hereto have executed this Agreement as of the date of executing by the City of Truth or Consequences below

**CONTRACTOR:**

COMPANY NAME: ____________________________

SIGNED BY: ________________________________

NAME AND TITLE: __________________________

**CITY OF TRUTH OR CONSEQUENCES**

BY: ______________________________________

ATTEST:
_______________________________________

City Clerk

Date: ________________________________