

New to Zoom?

If you have never used Zoom, we would like to provide you with some connectivity steps that you should plan extra time to complete – see below.

Zoom works best if you have the app downloaded. If you will be connecting using your computer, you can download the Zoom Client here: <https://zoom.us/download>. If you will be using a tablet or phone, the app can be found for free in the Apple App Store or the Google Play Store. You do not have to have a zoom account to use the app to join the meeting.

If you are using a county owned device that will not allow the app to be installed or if you would prefer not to install the app, you can join via your web browser. When you follow the link to join the meeting a box will pop up and ask if you want to launch the Zoom app or participate via web browser. If you plan to join via web browser, we recommend that you create a zoom account ahead of time (go to zoom.us and click the orange button that says “sign up for free”. Based on recent Zoom updates, this step may not actually be needed, but their website gives conflicting information, so creating an account will ensure easy access to the meeting via your web browser. You may also join a test meeting here: <https://zoom.us/test> to ensure it is working prior to the meeting.

If you have any Zoom technical questions, please contact Catherine Engstrom at cengstrom@mncounties.org or Donna Hauptert at Hauptert@mncounties.com. You can also consult with Zoom technical support at <https://support.zoom.us/hc/en-us>.