



2409 Whitehaven Road • Grand Island, NY 14072

Dear Grand Island Resident:

Our goal at Pinto Trucking has always been to provide you with exceptional service at a great value. Throughout the years you have played a big role in our company's growth and success and we can't thank you for that enough!

Due to the rising cost of landfill/recycling fees and local competitors, Pinto Trucking Services, Inc (Dumpster, Recycling, & Sanitation) has decided to merge with one of the top waste and resource renewal companies in the United States, Casella Waste Systems, Inc. as of **October 1, 2020**.

To offer all of our loyal customers in WNY, and especially you as a resident of Grand Island, the best service possible, we felt it was imperative to have more resources available to us. This will also help us to keep our pricing at a low competitive rate without compromising our service.

Our commitment to the same core values that Casella was founded upon – Service, Trust, Responsibility, Integrity, Continuous Improvement, and Teamwork – will help make this transition seamless for our customers. The best part is that our team leaders, Giorgio, Anthony, and Susan will continue to serve you and our community as part of the merger.

What does this mean for you?

We are very confident that the transition to Casella will be a smooth one with very little change from a customer service perspective. In fact, most of you will continue to see the same drivers you have become accustomed to as part of your service delivery team—drivers who know the routes and are familiar with your service requirements.

In addition to the same great service you've come to expect, we will also continue to provide information specific to you as a resident of Grand Island through our website: pintosanitation.com.

In closing, we have enjoyed serving you and appreciate your business over the years. We hope that you are as excited as we are for this new chapter with Casella.

Sincerely,

Handwritten signature of Giorgio Panepinto in black ink.

Giorgio Panepinto
President - Pinto

Handwritten signature of Anthony Daubney in black ink.

Anthony Daubney
General Manager - Pinto

Handwritten signature of Susan Panepinto in black ink.

Susan Panepinto
Office Manager - Pinto

Handwritten signature of Michael Stehman in black ink.

Michael Stehman
Western Region VP - Casella



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